**Email: When the Ticket Status 🡺Closed**

**Subject:** MyShipFlex | Your Support Ticket [#TicketID] Has Been Closed

**Body:**  
Hi [Customer First Name],

We wanted to inform you that your support ticket ([#TicketID]) has been successfully closed.

* **Issue Type:** [Issue Type]
* **Raise on**: [Raised on date]
* **Ticket Status:** Closed

If you have any new questions or concerns, feel free to create a new ticket, and we’ll be happy to assist you again.

Thank you for trusting MyShipFlex. We’re always here to make your shipping experience seamless!

Warm regards,  
**Team MyShipFlex**