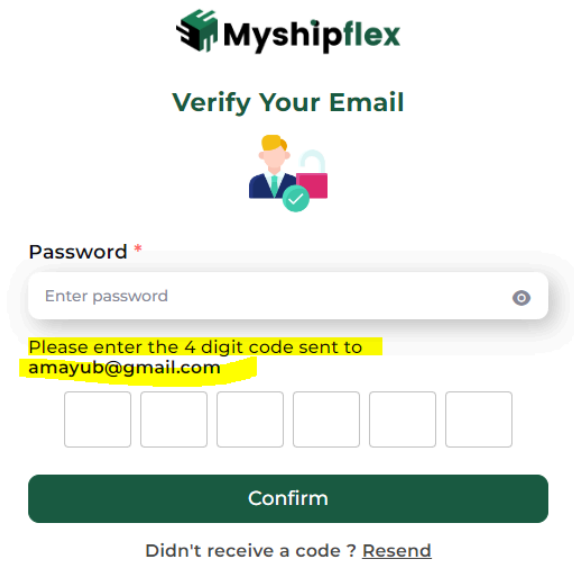


Client Feedback


Monday, September 09, 2024 11:30 AM

1. Forgot password --> Enter OTP page
Change message to Please enter the 6 digit code sent to *user email*



Myshipflex

Verify Your Email



Password *

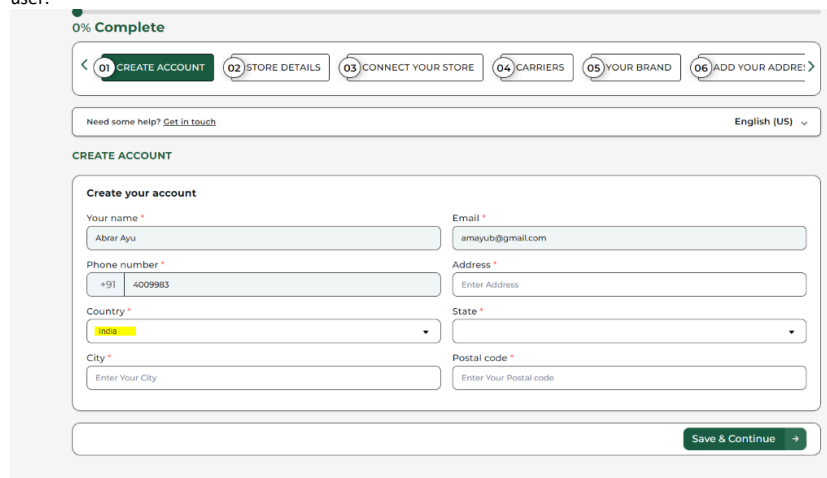
Enter password

Please enter the 4 digit code sent to amayub@gmail.com

Confirm

Didn't receive a code ? [Resend](#)

2. Emails are not triggering (credit issue)
3. Change default country to US (currently set to India) or link it to the phone number country of the user.



0% Complete

< 01 CREATE ACCOUNT 02 STORE DETAILS 03 CONNECT YOUR STORE 04 CARRIERS 05 YOUR BRAND 06 ADD YOUR ADDRESS >

Need some help? [Get in touch](#) English (US) v

CREATE ACCOUNT

Create your account

Your name *
Abrar Ayu

Email *
amayub@gmail.com

Phone number *
+91 4009983

Address *
Enter Address

Country *
India

State *
v

City *
Enter Your City

Postal code *
Enter Your Postal code

Save & Continue ->

4. What does "I'm visible because I am open" mean?

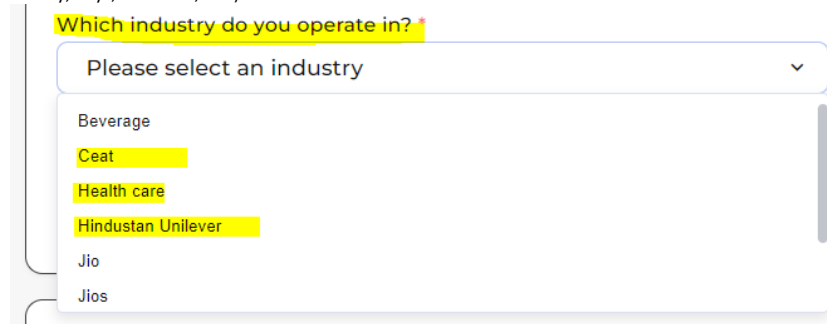


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I'm visible because I am open

It's a dummy text, it will be changed according to client needs.

5. Store Details --> Update industry dropdown master --> take reference from amazon website (e.g. Beauty, Toys, Furniture, etc.)



Which industry do you operate in? *

Please select an industry v

- Beverage
- Ceat
- Health care
- Hindustan Unilever
- Jio
- Jios

6. Store Details--> link business country to business phone number. This change should be visible in Create your account tab also.
7. Carrier tab --> There is no option to upload "own shipping contract".

Client query: Where will files be sent if uploaded by user?

43% Complete

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CARRIERS
At Myshipflex, we offer a variety of carriers for shipping your parcels without requiring you to sign a contract. Additionally, if you have pre-negotiated rates, we can accommodate those as well.

Easily mix 'n match your carrier contracts with our pre-negotiated prices

Ship using our attractive pre-negotiated rates
We are continuously working on integrating new national and international carriers into our platform.

Upload your own shipping contract to our platform
Use your own contract prices or combine them with our pre-negotiated rates: everything is possible.



Carriers available from Austria

8. Client query: What does "Create a shipping portal link mean?"

62% Complete

< 01 CREATE ACCOUNT 02 STORE DETAILS 03 CONNECT YOUR STORE 04 CARRIERS 05 YOUR BRAND 06 ADD YOUR ADDRESS >


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YOUR BRAND
Add your brand to provide a personal touch to your customer interactions.

Brand Details

Name * Primary color *

Add Your Logo (optional)
Add your logo *
This Logo will appear on your tracking message

 [Remove file](#)

Create a shipping portal link
Create a shipping portal link
Shipping portal link *

The screen logo is used to represent your brand on screens, for example in outgoing tracking emails and the return portal. Please upload an image no larger than 2000x2000 pixels.

9. Client query : Where does onboarding goes on submission?
10. Client requirement: Onboarding note should be hyperlinked so it goes to onboarding process or wherever the user has left the process:

Myshipflex 100% Complete Please note: Onboarding Process is mandatory for shipping YOUR orders. Complete your onboarding to start shipping orders seamlessly. \$ 500 3 Abrar Ay

Verification in progress
"Your verification is in process. Your account is under review, and our team is thoroughly reviewing all submitted information to ensure everything meets our standards and requirements"

Dashboard
Orders Management
Shipping
Returns
Billing
Weight Management
Support & Help
Tools & Settings